

MOBEYE PROGRAMMING

What if SMS commands are rejected by the device

Most of the Mobeye products can be programmed by simple SMS commands. These follow a simple but strict format. Even if the format was typed in correctly and sent properly, the Mobeye device can ignore the command. Most probably this has to do with the SMS settings in your mobile phone. In order to find the reason, please check following:

1. Make sure that the Mobeye device is able to receive commands: the GSM module needs to be open and connected to the network. Please use the manual to learn how to do.
2. Check if format of the SMS was types in properly.
Most commands follow following structure:
CODE SETTING:OPTION
 - In the factory defaults the CODE is 1111.
 - Next type a space.
 - The option (such as DELAY1) can be written in capitals or small letters.
 - Next type a colon (:)
 - Immediately after write the option for the setting (e.g. 99 as delay time)
3. If the correct command was sent, but the unit disapproves the command (by red LEDs or a low sound), please check if the SMS settings in your telephone were set to "GSM alphabet" instead of "Unicode". Check this in the following way:
 - Go to the SMS app
 - Open the settings for the SMS input mode
 - You can choose between "GSM alphabet" or "Unicode" (or other).
Choose "GSM alphabet".